

# Qustodio Family

Qustodio Family is an Internet filter and business control software for Windows and Android.

Qustodio Family Premium allows you to:

1. Block web sites in specific categories
2. Force Safe Search on major search engines
3. Monitor or block apps
4. Set Time Restrictions to block web access during designated times
5. View reports to monitor and control web activity

Qustodio Family is the version of Qustodio intended for home use. Qustodio Family is free for 1 device, \$54.95 per year with protection for 5 devices, \$96.95 per year for 10 devices, or \$137.95 per year for 15 devices. Unlike many content filters for mobile devices, Qustodio does not use its own browser, but filters content on other browsers and inserts a block page.

Note: After testing, Qustodio Family Premium has been approved as an acceptable category-based content filter if configured to meet the requirements set forth in the Weaverland Conference Electronic Technology Usage Guidelines. Please remember that no filter can be guaranteed to filter out all objectionable content; therefore, the Weatec Accountability Software must be installed on all devices to comply with Weaverland Conference guidelines. The accountability software logs all web traffic, thus fostering brotherhood accountability. So even if objectionable content is missed by Qustodio, the content will still trigger a flag on the accountability server. Use the following configuration as a minimum; there is nothing preventing you from choosing stricter settings.

The guide to creating a Qustodio Family account and adding a set of rules starts on page 2.

The guide to installing Qustodio Family on Windows devices starts on page 3.

The guide to installing Qustodio Family on Android devices starts on page 8.

## Setting up Qustodio Family Account

1. Go to [www.qustodio.com](http://www.qustodio.com)
2. Click “Sign up” in the top right corner of the web page
3. Enter your information, agree to the terms of service and privacy policy, and click “Create an account”
4. Qustodio will send an account verification email to finish your account setup. Follow the steps in that email to complete your setup.

Log in

Sign up

## Adding a ruleset/child

Qustodio Family web filtering is free for one device.

To add more devices or rulesets, or to use premium features, upgrade to Qustodio Family Premium.

1. In Qustodio Family, sets of rules are called children.  
In the “My family” tab, click “Add a child” to create a set of rules that devices managed with.
2. Create a name for the rule set and select a Gender and Birth year.
3. \*Optional\* Select an avatar (profile picture) for the “child” by clicking the existing avatar.

### ← Add a child



Name

Child's first name

Gender

Prefer not to say



Birth year



Next >

# Add Qustodio Family to a Windows Device

Installation may vary slightly depending on the Windows version currently running on your device.

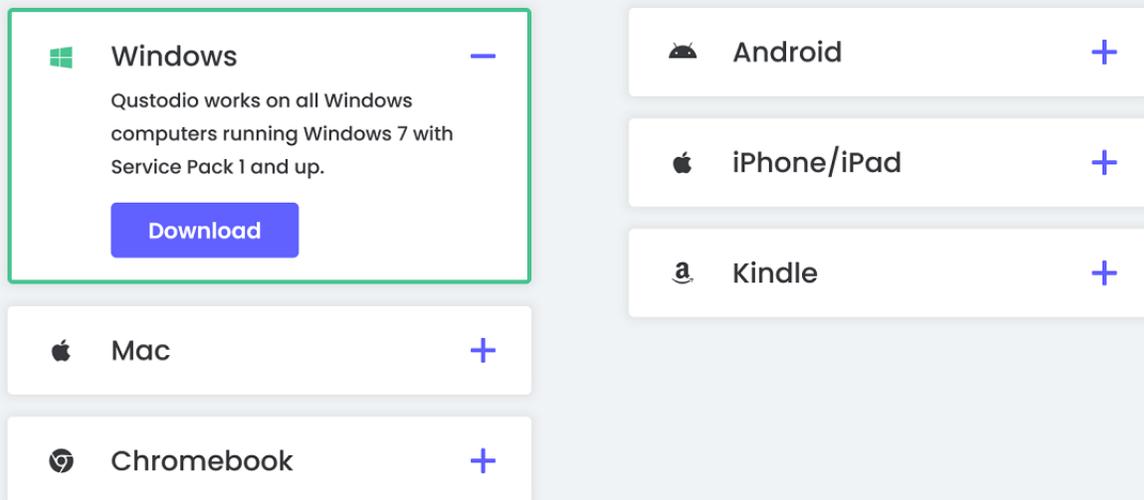
(The following installation should apply to Windows 8/8.1/10/11)

These steps may look different as Qustodio Family updates and changes its app.

1. Download Qustodio Family at [www.qustodio.com/downloads](http://www.qustodio.com/downloads)

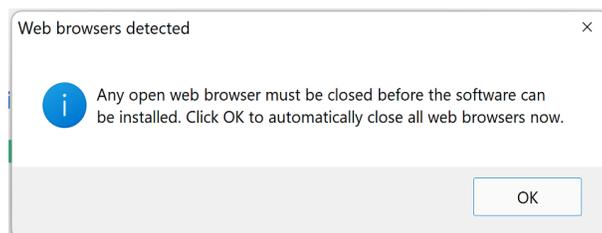
## Download on children's devices

Below you can find all the kids' devices that Qustodio can protect. Click to check that your kids' devices are compatible and to start downloading.

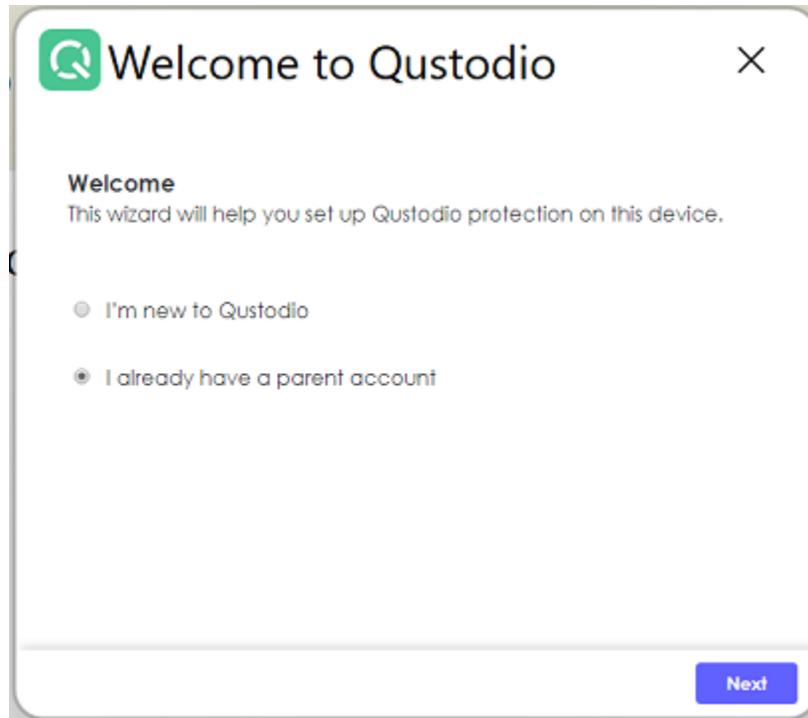


The screenshot shows a user interface for selecting devices. On the left, the 'Windows' option is selected and highlighted with a green border, featuring a blue 'Download' button. Below it are 'Mac' and 'Chromebook' options, each with a plus sign. On the right, there are three more options: 'Android', 'iPhone/iPad', and 'Kindle', each with a plus sign.

2. Select Windows, then Download
3. Click the QustodioInstaller.exe file that's been downloaded
4. Allow it to make changes to your device
5. Accept the Terms and Conditions and start the installation by clicking "Accept and Install"
6. If prompted, click "OK" to close all web browsers



7. If you already have a Qustodio Family account, select “I already have a parent account”. Otherwise choose “I’m new to Qustodio”, and follow the prompts.



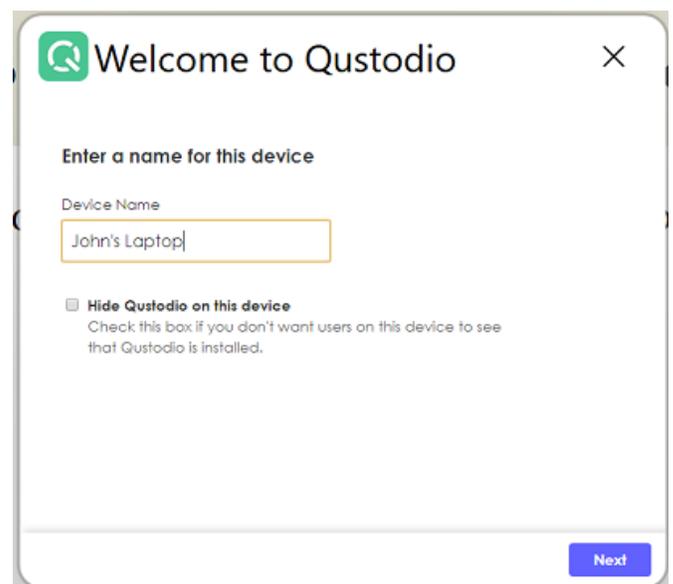
8. Log in with the email address and password you used to create you Qustodio Family account
9. Enter a name for this device.

\*Optional, but not recommended\* “Hide Qustodio on this device.”

This will remove Qustodio from the apps list and system tray, making it more difficult to remove or tamper with.

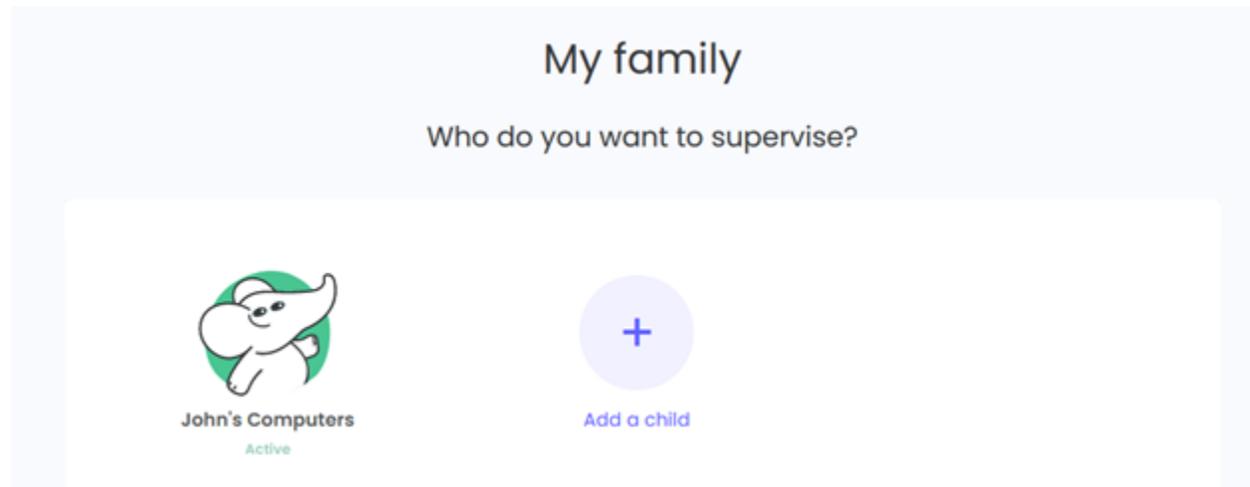
10. Select a “User” (ruleset) for this device.  
(Or add another user)

11. Click “Finish”

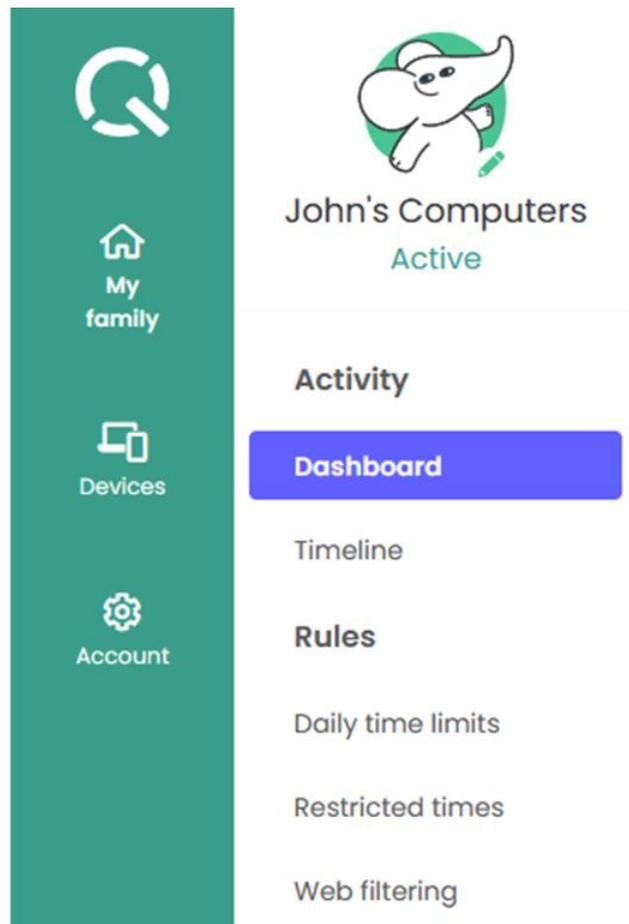


## Setting up filtering and rules

1. Log into your Qustodio Family account at [www.qustodio.com/en/](http://www.qustodio.com/en/)
2. Select the child (ruleset) you'd like to set up/change



3. On the menu on the left, go to "Daily time limits"



4. Turn on “Alert me” under the notification section.  
This will allow you to turn off “Lock navigation”

## Daily time limits

Set a screen time allowance for each day of the week. ?

Mo Tu We **Th** Fr Sa Su

Daily limit  
**24:00**  
Hours Mins  
Thursdays

Allow Block

**Settings**

When time's up:

**Lock navigation**  
Prevent web browsing and internet access.

**Lock device**  
Block apps on Android and hide apps on iOS devices. Log out of session on desktop.

**Notifications**

**Alert me**  
Receive an alert when your child reaches their limit.

5. On the menu towards the left, go to “Web filtering”
6. Configure the categories according to the Weatec guidelines.  
Below is the recommended Weatec configuration of web filter categories:

<input checked="" type="checkbox"/> Educational	...	<input checked="" type="checkbox"/> Religion	...
<input checked="" type="checkbox"/> Government	...	<input checked="" type="checkbox"/> Shopping	...
<input checked="" type="checkbox"/> Entertainment	...	<input checked="" type="checkbox"/> Employment	...
<input checked="" type="checkbox"/> Search engines	...	<input checked="" type="checkbox"/> Webmail	...
<input checked="" type="checkbox"/> News	...	<input checked="" type="checkbox"/> Forums	...
<input checked="" type="checkbox"/> Sports	...	<input checked="" type="checkbox"/> Social networks	...
<input checked="" type="checkbox"/> Business	...	<input checked="" type="checkbox"/> Chat	...
<input checked="" type="checkbox"/> Health	...	<input checked="" type="checkbox"/> File sharing	...
<input checked="" type="checkbox"/> Technology	...	<input checked="" type="checkbox"/> Gambling	...
<input checked="" type="checkbox"/> Games	...	<input checked="" type="checkbox"/> Proxies/Loopholes	...
<input checked="" type="checkbox"/> Travel	...	<input checked="" type="checkbox"/> Violence	...

Qustodio Family categorizes quite a few sites as entertainment.  
This category may need to be set to flag or allow.

7. Under “Settings” toggle on “Block unsupported browsers” and “Enforce Safe Search”  
\*Optional\* Toggle on “Block unknown websites”

Note: For Android devices, we recommend creating another ruleset leaving “Enforce Safe Search” off as it can cause issues with the Google app.

8. Under “Notifications”, “Blocked websites” is optional
9. To allow or block specific websites, select “Websites”

For example:

Enter google.com as allowed

Enter cloudflare.com as ignored

Enter everaccountable.com as allowed

Enter msn.com as blocked

## Web filtering

Categories **Websites**

Set filtering rules for specific websites. These rules override the category rules. ⓘ

✓	everaccountable.com	...
✓	google.com	...
⊘	msn.com	...
×	cloudflare.com	...

**Add website**

### Settings

**Block unsupported browsers**  
Remove the risk of my child accessing unsafe content on unsupported browsers.

**Block unknown websites**  
Remove the risk of my child accessing uncategorized websites.

**Enforce Safe Search**  
Remove potentially harmful content from web search results.

### Notifications

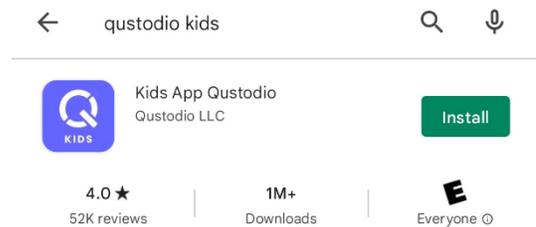
**Blocked websites**  
Receive an email when my child tries to access a blocked website.

Note: By default, Qustodio Family sends daily email reports for each “Child”. These can be disabled under Account>Notifications.

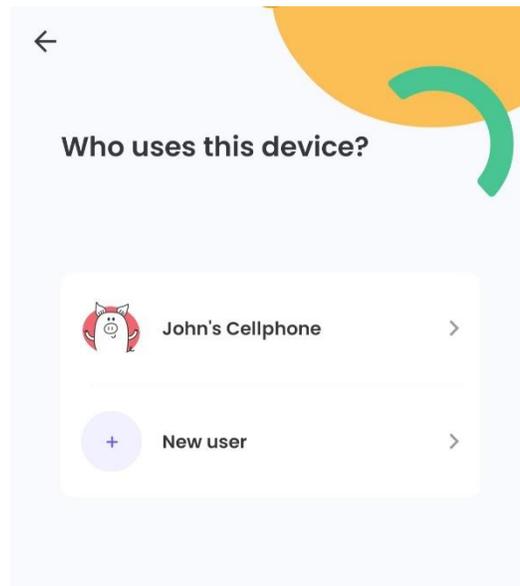
# Installing Qustodio on Android

The following information is a step-by-step guide to installing and enabling Qustodio on your Android device. Your steps may look slightly different if you're on a different version of Android and as Qustodio updates its app. (The following setup was done with Qustodio v180.58.0.2 on Android v12, OneUI v4.1.)

1. Go to the Google Play Store on your Android device, and search for "Kids App Qustodio". Select "Kids App Qustodio", and tap "Install"

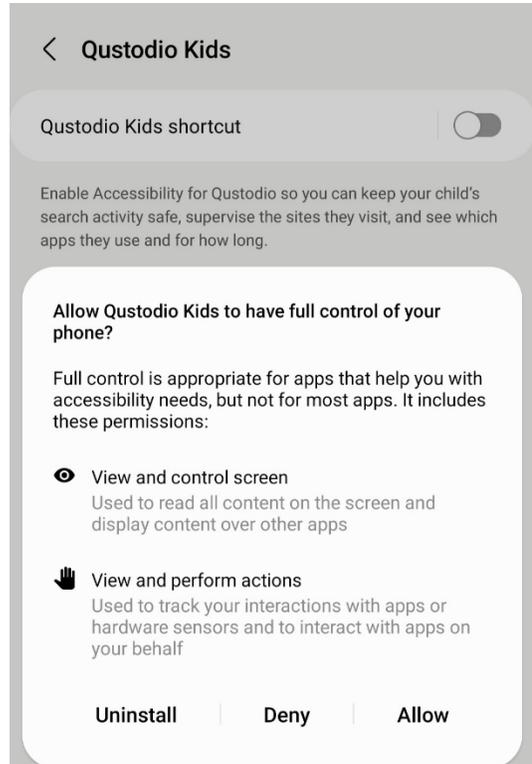
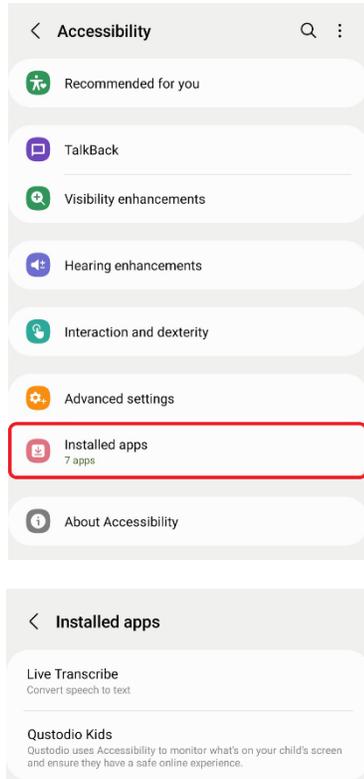


2. When Kids App Qustodio is done installing, open it
3. If you have an account, tap "Log In" and sign in using your Qustodio Family login information. If not, tap "Get started" and follow the prompts
4. Confirm that this is the device you'd like to protect.
5. Enter a descriptive name for this device (i.e. John's Work Cell)
6. Select a rule set you'd like to apply to this device, or create a new one by tapping "New user" (It's recommended to have mobile devices under a separate user than desktops)

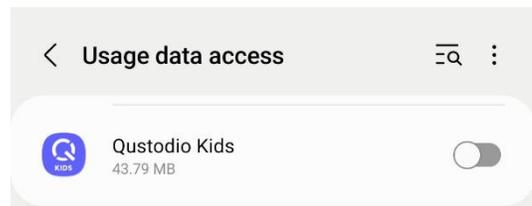


7. Follow the prompts to enable Qustodio

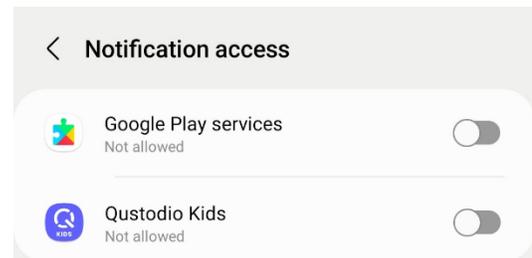
- a. Allow reporting by tapping “Go to settings”, “Installed apps”, Qustodio Kids, toggle on “Qustodio Kids shortcut”, and tap allow



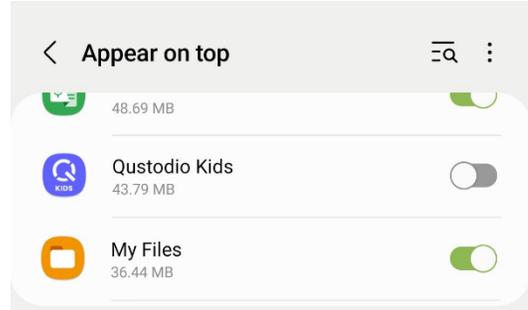
- b. Allow usage tracking by tapping “Allow now”, scroll down to Qustodio Kids, and toggle on



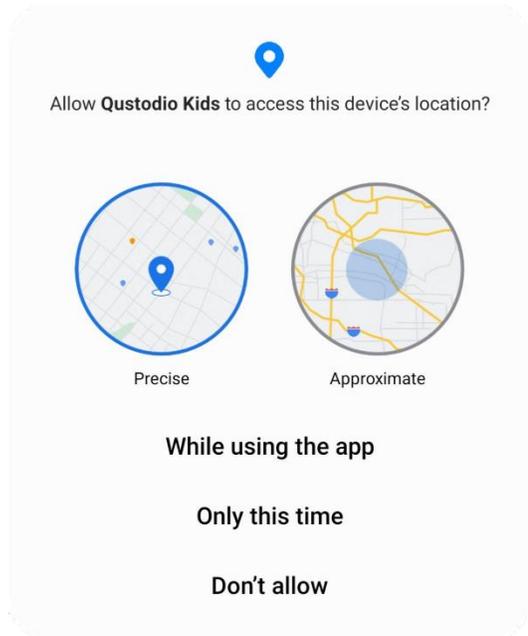
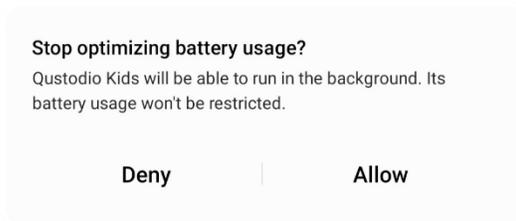
- c. Allow notification access by tapping “Allow now”, scroll down to Qustodio Kids, toggle on, and tap “Allow”



- d. Allow app display by tapping “Allow now”, and toggle on Qustodio Kids



- e. Allow location access by tapping “Allow now”. If prompted to stop optimizing battery usage, tap “Allow”, make sure “Precise” is selected, then tap “While using the app”



- f. Activate device admin by tapping “Activate now”, then tap “Activate”.

8. Tap “Finish” to finish the installation

